

MicroDAQ.COM, LTD.

COVID-19 Statement

The Coronavirus (COVID-19) outbreak continues to impact the health and safety of people all over the world. We understand that many of the products and services we provide to our customers are critical to their operations and because of this we are going to operate business as usual for as long as we safely can. We are also prioritizing that we're doing our part to ensure the safety of our employees, customers, and community.

Some of the steps we have taken include:

- **Setting up as many employees as possible to work from home**
- **Practice in-office social distancing**
- **Continual cleaning and disinfecting of all work areas**
- **Minimum 24 hour quarantine on all inbound shipments**
- **Eliminate all visitor access**
- **Eliminate all business travel**

We plan to be available to our customers during our normal business hours and to continue processing and shipping orders as long as we are able. We are continually monitoring the situation and we will adjust as needed to ensure the continued safety of our staff, customers, community.

Due to the limited staff in our offices we ask for your patience when calling our office. For faster service we would encourage you to contact us using our contact form, email, or chat service (during regular business hours).

Possible order delays: As mentioned above, we will be processing orders and calibration services as quickly as possible but ask that you understand that delays are likely inevitable. We will do our best to notify customers of estimated shipping dates and ask that you understand that these dates could change due to circumstances beyond our control.

Should the situation change and we are no longer able to safely conduct business we will update this statement to communicate that to our customers.

MicroDAQ.com, Ltd. wishes you well while we navigate through these unprecedented challenges.

We thank you for your trust and support.

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